
Micro Focus Security ArcSight Data Platform

Software Version: Supported versions of all ADP products

Support Matrix

Document Release Date: June 25, 2018

Software Release Date: June 25, 2018



Legal Notices

Warranty

The only warranties for products and services of Micro Focus and its affiliates and licensors ("Micro Focus") are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Micro Focus shall not be liable for technical or editorial errors or omissions contained herein. The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Except as specifically indicated otherwise, a valid license from Micro Focus is required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© Copyright 2018 Micro Focus or one of its affiliates.

Trademark Notices

Adobe™ is a trademark of Adobe Systems Incorporated.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

UNIX® is a registered trademark of The Open Group.

Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://softwaresupport.softwaregrp.com/support-contact-information
Support Web Site	https://softwaresupport.softwaregrp.com/
ArcSight Product Documentation	https://community.softwaregrp.com/t5/ArcSight-Product-Documentation/ctp/productdocs

Contents

Data Platform Support Matrix	5
Abbreviations Used in this Document	5
OS Support Policy	5
Currently Supported ArcMC Versions	6
Currently Supported Logger Versions	10
Currently Supported Event Broker Versions	15
ArcSight SmartConnectors	19
SmartConnector Load Balancer Support Matrix	21
Send Documentation Feedback	24

Document Revision History

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition of a document, go to the : [ArcSight Product Documentation Community on Protect 724](#).

Document Changes

Date	Product Version	Description

About this PDF Version of Online Help

This document is a PDF version of the online help. This PDF file is provided so you can easily print multiple topics from the help information or read the online help in PDF format. Because this content was originally created to be viewed as online help in a web browser, some topics may not be formatted properly. Some interactive topics may not be present in this PDF version. Those topics can be successfully printed from within the online help.

Data Platforme Support Matrix

Micro Focus ArcSight Data Platform (ADP) is a next-generation data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution. ADP comprises ArcSight Management Center (ArcMC), ADP Logger, Event Broker, ArcSight SmartConnectors, and SmartConnector Load Balancer.

This document discusses operating system (OS), appliance, browser, and other support details for all ADP products.

Abbreviations Used in this Document

Abbreviation	Description
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)

OS Support Policy

- A *certified* operating system means that platform support has been tested and certified with regression tests for the SmartConnector version.

ArcSight will accept support calls and address bugs for installations on the platform.

SmartConnector runs only on the platforms that are applicable to the connector type and specific device type. For example, the SmartConnector for Microsoft Windows Event Log runs on Windows platforms only.

- A *supported* operating system means means that ArcSight has performed a general run-through to verify that the platform support works as expected.

ArcSight will accept support calls and address bugs for installations on the platform.

Currently Supported ArcMC Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported ArcMC/CHA version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported ArcMC Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.81	June 2018	L650x L660x	Certified on: CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome*	2.80
2.80	March 2018	C550x C650x C660x	Certified on: CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.71 2.70

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.71	December 2017	C550x C650x C660x	RHEL 6.9, 7.3, 7.4 CentOS 6.9, 7.3, 7.4	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.70
2.70	October 2017	L650x L660x	RHEL 6.9, 7.3 CentOS 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6, 2.61
2.61	July 2017	L650x L660x	RHEL 6.8, 6.9, 7.3 CentOS 6.8, 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6
2.6	April 2017	L650x L660x	RHEL 6.8, 7.2, 7.3 CentOS 6.8, 7.2, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5, 2.5.1

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.5 Patch 1	November 2016	L650x L660x	RHEL 6.8 and 7.3 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5
2.5	October 2016	L650x L660x	RHEL 6.8 and 7.2 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2. 2.2 P1

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.2 Patch 1	June 2016	L650x L660x	RHEL 6.7 and 7.2 CentOS 6.7 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2, 2.1
2.2	March 2016	L650x L660x	RHEL 6.7 and 7.1 CentOS 6.7 and 7.1	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.1
2.1	September 2015	L650x	RHEL 6.6 and 7.1 CentOS 6.6 and 7.1	Internet Explorer 10, 11 Firefox ESR 38 Google Chrome * Safari 7.0 (on OS X 10.9)	2.0, 2.0 P2

Currently Supported Logger Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported Logger version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Caution: When upgrading Logger be sure to also upgrade to a supported operating system. When upgrading through multiple releases, don't skip the OS upgrade. Refer to the Release Notes for the upgrade version for more information.

Currently Supported Logger Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.61 (L8214)	June 2018	L350X L750X L750X-S L7600	Certified on : CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge* Firefox ESR 52 Google Chrome*	6.6 (8204) 6.6 Hotfix-20405 (8208)
6.6 (L8204)	March 2018	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.4 Lx50x: RHEL 6.9 Software Logger: Certified on: CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3 Logger on VMWare: CentOS, 7.4 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.5 6.51 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.51 (L8154)	Dec 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.4 Lx50x: RHEL 6.9 Software Logger: RHEL 6.9, 7.3, 7.4 (64-bit) CentOS 6.9, 7.3, 7.4 (64-bit) Logger on VMWare: CentOS, 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.5 L350X L750X L750X-SAN L7600 series
6.50 (L8152)	Oct 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9 Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS, 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.4 6.41 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.41 (L8132)	July 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9 Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.4 L350X L750X L750X-SAN L7600 series
6.4 (L8117)	April 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.8 Software Logger: RHEL 6.8, 7.2, 7.3 (64-bit) CentOS 6.8, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3.1 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.3.1 (L7874)	November 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.2 Lx50x: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3 L350X L750X L750X-SAN L7600 series
6.3 (L7861)	September 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.2 6.2 Patch 1 6.2 Patch 1 hot-fix L350X L750X L750X-SAN L7600 series

Currently Supported Event Broker Versions

The following section describes the supported operating systems, browsers, supported ArcSight and non-ArcSight product versions, and upgrade path for each currently supported Event Broker version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported Event Broker Versions

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.20	April 2018	Certified on: CentOS/RHEL 7.4 Supported on: CentOS/RHEL Linux 7.3 (*) Requires Kernel update.	SmartConnector 7.9.0, 7.8.0, 7.7.0 Logger 6.60, 6.5, 6.4, 6.3 Investigate 2.10 ESM 7.0, 6.11.0 ArcMC 2.81, 2.80, 2.71, 2.70	Apache Kafka 1.0.0 (CP 4.0.0) Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome * Safari 9.0.1 (OS X 10.9)	2.11: For single master configurations only. No upgrade path from single master installation EB2.11 to multi-master EB 2.20.

Currently Supported Event Broker Versions , continued

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.11	December 2017	RHEL/CentOS 7.3 (Kernel 3.10.0-514.26.2.el7.x86_64 or later) RHEL/CentOS 7.4	SmartConnector 7.7.1 Logger 6.3, 6.4, 6.41, 6.5, 6.51 Investigate 1.0, 2.0, 2.01 ESM 6.11.0 ArcMC 2.6, 2.61, 2.70, 2.71	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	2.02, 2.10

Currently Supported Event Broker Versions , continued

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.10	October 2017	RHEL/CentOS 7.3 (Kernel 3.10.0-514.26.2.el7.x86_64 or later) RHEL/CentOS 7.4	SmartConnector 7.7.0 Logger 6.3, 6.4, 6.41, 6.5 Investigate 1.0, 2.0 ESM 6.11.0 ArcMC 2.6, 2.61, 2.70	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	N/A
2.02	July 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.6.0 Logger 6.3, 6.4, 6.41 Investigate 1.0 ESM 6.11.0 ArcMC 2.6, 2.61	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	2.01

ArcSight SmartConnectors

The SmartConnector installation platform support is available with the current version of ADP is SmartConnector Release 7.7.1. This support is documented in the following table.

Currently Supported Connector Versions

Version	Certified Operating Systems	Supported Operating Systems
7.9.0	<ul style="list-style-type: none"> CentOS Linux 6.9 and 7.4 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Red Hat Enterprise Linux (RHEL) 6.9 and 7.4 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_64) 	<ul style="list-style-type: none"> CentOS Linux 6.7, 6.8, 7.2, and 7.3 64-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Oracle Solaris 10, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.7, 6.8, 7.2, and 7.3 64-bit SUSE Linux 11 Enterprise Server 64-bit

Currently Supported Connector Versions , continued

Version	Certified Operating Systems	Supported Operating Systems
7.8.0	<ul style="list-style-type: none"> CentOS/RHEL Linux 6.9 and 7.4 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Oracle Solaris 11, 64-bit (x86-64) Oracle Solaris 11, 64-bit (SPARC) 	<ul style="list-style-type: none"> CentOS/RHEL Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.3 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit Oracle Solaris 10, 64-bit (SPARC) SUSE Linux 11 Enterprise Server 64-bit
7.7.1	<ul style="list-style-type: none"> CentOS Linux 6.9 and 7.3 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Oracle Solaris 11, 64-bit (x86-64) Oracle Solaris 11, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit 	<ul style="list-style-type: none"> CentOS Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit Oracle Solaris 10, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit SUSE Linux 11 Enterprise Server 64-bit

SmartConnector Load Balancer Support Matrix

The following section describes the software and platform requirements for all releases of Micro Focus SmartConnector Load Balancer.

Servers should be dedicated to load balancing (not running other applications.)

For high availability (HA), there should be two separate servers, one for the active or primary Load Balancer and another for standby or secondary Load Balancer. They will share a virtual IP address, so they should be in the same network location.

In addition, use the standard hardware required to deploy more than one SmartConnector to create the pool of SmartConnectors. See the SmartConnector documentation for details.

Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements
1.3	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Supported: Red Hat Enterprise Linux (RHEL) 6.8, 7.2, and 7.4 (64-bit only) • Certified: Red Hat Enterprise Linux (RHEL) 7.3 (64-bit only) • Supported: CentOS Linux 6.8, 7.2, and 7.4 (64-bit only) • Certified: CentOS Linux 7.3 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.5.0.7983 or later • SmartConnector for Syslog NG Daemon • File-based SmartConnectors
1.2	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.8, 7.2, and 7.3 (64-bit only) • CentOS Linux 6.8, 7.2, and 7.3 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.14.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors

Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements
1.1	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.14.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors
1.0	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.13.7445 or later • Syslog daemon SmartConnectors • (beta) File-based SmartConnectors

Send Documentation Feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this computer, click the link above and an email window opens with the following information in the subject line:

Feedback on Support Matrix (Data Platform Supported versions of all ADP products)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to arcsight_doc@microfocus.com.

We appreciate your feedback!