

Getting Started with ArcSight™ Connector Appliance

This document describes how to set up the ArcSight Connector Appliance for the first time. Use the detailed rack installation instructions included in the appliance shipment to rack mount your appliance.

Installation Instructions

1. Unpack the appliance and its accessories.
2. Follow the rack installation instructions to securely mount the appliance.
3. Make the rear panel connections.
4. Power on the appliance.
5. Configure the appliance for out-of-band remote access so that ArcSight Customer Support can access and troubleshoot the appliance if it becomes unresponsive. All appliance models, except the C1400, are equipped with HP Integrated Lights-Out (iLO) Advanced. Visit <http://www.hp.com/go/iLO> for detailed information and documentation.
6. Configure the Connector Appliance. Refer to “Configuring Connector Appliance for the First Time.”

CAUTION

Read carefully through the instructions, cautions, and warnings included with the appliance shipment. Failing to do so can result in bodily injury or appliance malfunction.

Configuring Connector Appliance for the First Time

You can configure the ArcSight Connector Appliance for the first time in one of two ways:

- With the command-line interface (CLI), as described in *Using the CLI*.
- With the graphical-user interface (GUI), as described in *Using the GUI*.

Using the CLI

Important: The Connector Appliance ships with the following default IP addresses. If you are already using these IP addresses, configure the appliance **before** connecting it to the network to avoid conflicts.

Eth0: 192.168.35.35 (subnet mask 255.255.255.0)
Eth1: 192.168.36.35 (subnet mask 255.255.255.0)
Eth2: 192.168.37.35 (subnet mask 255.255.255.0)

1. Use one of the following methods to connect to the appliance:
 - Connect a keyboard and monitor to the rear panel connectors on the appliance.
 - Connect a terminal to the serial port on the appliance using a null modem cable with a DB-9 connector. The serial port expects a standard VT100-compatible terminal: 9600 bps, 8-bits, no parity, 1 stop bit (8N1), no flow control.
2. Use the following username and password to log in as the administrator:
Username: `admin`
Password: `password`
3. Enter `set password` to change the default administrator password. Enter the current and new password at the prompts.

4. Configure network settings for the appliance:

Note: You can enter `?` for a list of the CLI commands available.

- a. Enter `set ip eth0 ip/prefix`, where `ip` is the IP address you want to use for the appliance and `prefix` is the number of bits in the subnet mask (for example, `/24 = 255. 255. 255. 0`).

Important: You need to change at least one of the default IP addresses to an address that is valid on your network.

- b. Enter `set hostname hostname` where `hostname` is the fully-qualified domain name (FQDN) you want to use for the appliance.
- c. Enter `set dns search_domain_name1,search_domain_name2,... nameserver1 nameserver2`, where each `search_domain_nameN` is a search domain and each `nameserverN` is the IP address of a name server. For example: `set dns companyxyz.com,finance.companyxyz.com 192.0.2.12 192.0.2.14`.
- d. Enter `set defaultgw ip`, where `ip` is the IP address of your default gateway.
- e. Enter `show config` to confirm that the settings are correct for your environment.

5. Verify the date and time settings:

- a. Enter `show date` to view the settings.
- b. If the displayed date or time is incorrect, enter `set date date`, where `date` is the date and time in `yyyymmddHHmmss` format. For example, `set date 20110105155509`.

6. If you have not already done so, connect the Connector Appliance to the network port on a switch or router on which you want your appliance to be located.

7. Copy the license file you received from ArcSight to a computer on your network from which you want to access the Connector Appliance UI.

8. Open a flash-enabled browser on the computer and enter the URL: `https://ip` where `ip` is the IP address you provided in step 4.

9. At the login screen, log in to Connector Appliance as the administrator with the new password you provided in step 3.

10. Apply the license file. A valid license file is required on the Connector Appliance before you can access most of the features.

- a. Click **Setup > System Admin** from the top-level menu bar.
- b. Click **License & Update** in the **System** section in the left panel.
- c. Browse to the license file and click **Upload Update**.

11. Reboot the appliance (**Setup > System Admin > Reboot**).

12. After the appliance has rebooted, the Connector Appliance Deployment Wizard opens. Follow the steps in the wizard to configure additional settings.

Note: The first page of the deployment wizard guides you through configuring the network settings on the appliance. These are the same settings you configured in step 4. Skip this page and continue to configure the additional settings.

Using the GUI

Important: The Connector Appliance ships with the following default IP addresses. If you are already using these IP addresses, use the CLI to configure the Connector Appliance. Refer to “Using the CLI” above.

Eth0: 192.168.35.35 (subnet mask 255.255.255.0)
Eth1: 192.168.36.35 (subnet mask 255.255.255.0)
Eth2: 192.168.37.35 (subnet mask 255.255.255.0)

1. Copy the license file you received from ArcSight to a computer from which you want to configure the appliance. The computer must have a flash-enabled web browser installed.
2. Using an Ethernet cable, connect the Eth0 port of the appliance to your network port on a switch or a router on which you want your appliance to be located.
3. Using a cross-over cable, connect the Eth1 port of the appliance to the computer. Configure the computer to be on the 192.168.36.0/24 network. For example, 192.168.36.10.
4. Open the web browser on the computer and enter the default appliance URL: <https://192.168.36.35/> to access the Connector Appliance GUI.
5. At the login screen, use the following username and password to log in as the administrator:
Username: **admin**
Password: **password**
6. Apply the license file. A valid license file is required on the Connector Appliance before you can access most of the features.
 - a. Click **Setup > System Admin** from the top-level menu bar.
 - b. Click **License & Update** in the **System** section in the left panel.
 - c. Browse to the license file and click **Upload Update**.
7. Reboot the appliance (**Setup > System Admin > Reboot**).
8. After the appliance has rebooted, the Connector Appliance Deployment Wizard opens. Follow the steps in the wizard to configure the Connector Appliance.

Important: Be sure to configure an IP address for the appliance that is valid on your network and to change the default administrator password.

Using Connector Appliance

Refer to the *ArcSight Connector Appliance Administrator's Guide* and the *Release Notes* for information about using Connector Appliance. Both of these documents are available on the ArcSight Customer Support site at <http://www.arcsight.com/supportportal>. Online Help is also available from the **Help** link in the Connector Appliance GUI.

Customer Support

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