

Getting Started with the ArcSight Express™ Appliance

ArcSight Express introduces the Correlation Optimized Retention and Retrieval Engine Storage (CORR-Engine Storage), a proprietary data storage and retrieval framework that receives and processes events at high rates, and performs high-speed searches. This provides a number of benefits, including increased performance and more compact data storage.

In addition to this document, you will need the following documents to install the appliance and connect to it for the first time:

- The documentation containing rack installation instructions that is included in the appliance package
- *Configuration Guide*
- *Administrator's Guide*
- *Release Notes*

Documents not included with the appliance are available as downloads from ArcSight Customer Support:

<https://arcsight.subscribenet.com>

Installation Instructions

- 1 Follow the instructions in the documentation included in the package for unpacking ArcSight Express Appliance and its accompanying accessories.



Read through the instructions, cautions, and warnings in the documentation carefully. Failing to do so can result in bodily injury or system malfunction.

- 2 Securely mount the appliance in a rack, and make the rear panel connections.
- 3 Attach a monitor, keyboard, and mouse to the system.
- 4 Power on the appliance and wait for the system to boot.

Configuring the Appliance for Out-of-Band Remote Access

As an option, you can configure the appliance for out-of-band remote access so that ArcSight Customer Support can access and troubleshoot the appliance if it becomes unresponsive. All appliance models are equipped with HP Integrated Lights-Out (iLO) Advanced. Visit <http://www.hp.com/go/iLO> for detailed information and documentation.

Where to Go From Here

The ArcSight Express Appliance has the Red Hat Enterprise Linux (RHEL) 5.5 operating system installed. When you boot the system for the very first time, you are required to set up the preferences for RHEL 5.5. When setting preferences in the First Boot Wizard for RHEL 5.5, note that the License agreement you accept is for RHEL 5.5 only.

Refer to the *Configuration Guide* which you can download from the ArcSight Customer Support download site for help with the First Boot Wizard screens.

Customer Support

To answer any questions, contact ArcSight Customer Support:

Phone: 1-866-535-3285 (North America)
+44 (0)870 141 7487 (EMEA)

Email: support@arcsight.com

Web: <https://support.arcsight.com/supportportal/>

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