

# Upgrade Guide

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ArcSight Express™

ArcSight Express All-in-One™ 2.0

October 6, 2011



## Upgrade Guide, ArcSight Express All-in-One™

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### Revision History

Date	Product Version	Description
10/6/2011	ArcSight Express All-in-One™ version 2.0 (with ArcSight Express™ v5.0 SP1 Patch 2 and ArcSight Logger™ v5.1)	Clarified licensing information for the appliance
8/24/2011	ArcSight Express All-in-One™ version 2.0 (with ArcSight Express™ v5.0 SP1 Patch 2 and ArcSight Logger™ v5.1)	ArcSight Express All-in-One™ version 2.0

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# Chapter 1

## Preparations for the Upgrade

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This document provides the procedures to upgrade the ArcSight Express All-in-One™ appliance. This chapter contains the following topics:

- [“Purpose of the Upgrade” on page 5](#)
- [“Upgrade Sequence” on page 6](#)
- [“ArcSight Download Center” on page 6](#)
- [“What You Must Know Before You Upgrade” on page 6](#)

### Purpose of the Upgrade

The purpose of this upgrade is to take the software components on the ArcSight Express All-in-One appliance to the following versions:

- ArcSight Express™ v5.0 SP1 Patch 2 (5.0.1.6642.2)
- ArcSight Logger™ v5.1 (5.1.5887)
- ArcSight Forwarding Connector version 5.0.2.5672.0

The Forwarding Connector is automatically upgraded with ArcSight Express.

The following components will *not* be upgraded and will therefore continue to be at these versions:

- Local connector containers 1 and 2, version 4.7.7.5427.0



At your convenience, upgrade to the latest SmartConnector version. See [“What You Must Know Before You Upgrade” on page 6](#) for additional details about upgrading connectors.

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- ArcSight TRM™ v5.0
- ArcSight IdentityView™ Express v1.1 SP1
- ArcSight Microsoft Active Directory Model Import SmartConnector for ArcSight ESM, v4.7.6.5515.0

This chapter provides the necessary information to help you prepare for an upgrade on the ArcSight Express All-in-One Appliance.

## Upgrade Sequence



Make sure to follow the sequence as prescribed in this document to avoid undesirable results.

Upgrade the component:	Perform the upgrade in this sequence:
<b>Step 1:</b> Upgrade the ArcSight Express component.  <b>Note:</b> The upgrade process automatically detects your current ArcSight Express version, therefore, upgrading the ArcSight Express component is a single-step process. For a list of the versions, refer to <a href="#">"Upgrading to ArcSight Express v5.0 SP1 Patch 2" on page 10</a> .	<a href="#">"Upgrading to ArcSight Express v5.0 SP1 Patch 2" on page 10</a>
<b>Step 2:</b> Upgrade ArcSight Logger.  <b>Note:</b> The upgrade process goes through two Logger versions. Reboot only at the end, not in the middle, of the upgrade.	<a href="#">"Upgrading ArcSight Logger™" on page 13</a>
<b>Step 3:</b> Upgrade ESM Console.  <b>Note:</b> The Console is installed in a separate system.	<a href="#">"Upgrading ArcSight Console™" on page 17</a>

## ArcSight Download Center

This guide will instruct you to download installation files, scripts, and other documents from the ArcSight Download Center. Use the following URL:

<https://arcsight.subscribenet.com>

## What You Must Know Before You Upgrade



If for some reason you need to reinstall your Oracle database at any time on the ArcSight Express All-in-One appliance, you should not do this on your own; otherwise, you run the risk of losing all of your data. Contact ArcSight Customer Support for guidance on how to prevent data loss prior to reinstalling your Oracle database.

### ■ Previous ArcSight Express upgrades:

This upgrade release specifically addresses the ArcSight Express All-in-One appliance. If you have previously applied an ArcSight Express upgrade on the appliance prior to this official release, you are required to run this upgrade again. Even if you have applied ArcSight Express v5.0 SP1 Patch 2, you must run the ArcSight Express All-in-One upgrade to get the necessary fixes and ensure you are using the correct connector directories created by this upgrade.

- **Previous modifications to the appliance:**

If you performed system modifications on the appliance, the upgrade may not save the modifications. You must therefore make a backup of these modifications prior to upgrading, and restore them after the upgrade.

- **Changed Forwarding Connector directory:**

If you have applied an ArcSight Express upgrade prior to this official release and you have changed the Forwarding Connector directories to resolve issues, note that the upgrade will not use that changed directory for the latest Forwarding Connector files.

For the list of component locations, refer to *Appendix B, Default Setting for Components* in the *ArcSight Express All-in-One Configuration Guide*.

- **Local connector container upgrade:**

The current version of the two local connector containers is 4.7.7.5427.0. At your convenience, you may upgrade to the latest SmartConnector version and refer to the accompanying SmartConnector documentation. Note that starting with version 5.1.1, changes were introduced to optimize host resolutions. The connector logs may therefore report an unknown IP address that cannot be resolved and that this IP address will be removed from queue. This is not an issue; if a future event comes in from that IP address, the address will be placed back in queue.

- **System restore after the upgrade:**

After a successful upgrade on the appliance, don't perform a system restore unless directed by ArcSight Customer Support because you will revert to the appliance's factory defaults. Back up your data before performing a restore.

- **Backing up your data:**

It is a good practice to back up your data prior to any upgrade. Refer to the *ArcSight ESM Administrator's Guide* which contains useful information about backups. For example, under the topic *Backing Up ArcSight Databases*, learn about Oracle cold and hot backups.

- **Referring to supplemental information:**

This document provides the complete information to upgrade your appliance. For additional detail, refer to related documents. Keep in mind that those documents may address various platforms and some of the information may not apply to the ArcSight Express All-in-One Appliance.

Make sure to read the Release Notes pertaining to the different upgraded components:

- ◆ *ArcSight Express All-in-One Release Notes v2.0*
- ◆ *ArcSight Express Release Notes v5.0 SP1 Patch 2*
- ◆ *ArcSight Logger Release Notes v5.1 GA*





## Chapter 2

# Upgrading ArcSight Express™

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Use this chapter as a starting point for your ArcSight Express All-in-One upgrade process. This chapter contains the following topics:

[“Backing Up Case Customizations” on page 9](#)

[“Downloading the Required Files” on page 9](#)

[“Upgrading to ArcSight Express v5.0 SP1 Patch 2” on page 10](#)

## Backing Up Case Customizations

If you made any Case customizations, make sure to copy them from the \* `.preUpgradeBackup` folders that you may have made to the ArcSight Manager and ArcSight Web's `<ARCSIGHT_HOME>/i18n/common/label_strings.properties` and `<ARCSIGHT_HOME>/i18n/common/resource_strings.properties` files from the backup of your previous installation. When you install the upgrades, configuration files are not merged from your previous installation.

## Downloading the Required Files

- 1 Download the following files from the [ArcSight Download Center](#) and store them in `/tmp` on the appliance:

```
aio_aeupdate_v2.d.tar
```

```
aio_aeupdate_v2.d.tar.md5
```

If you download the files to a system other than the ArcSight Express All-in-One appliance that you want to upgrade, move the files over to the appliance using the `scp` command. For example, from the machine where the files are located, run:

```
scp aio_aeupdate_v2.d.tar* root@<hostname>.<domain>:/root
```

You can perform the rest of the steps either directly on the appliance or remotely using `ssh`. To use `ssh`, open a shell window by running:

```
ssh root@<hostname>.<domain>
```

Don't use the `-X` option with this method.

- 2 Verify the integrity of the update file you have downloaded. On the [ArcSight Download Center](#):

- a Click **Estimated Times and Details** link in the box from which you downloaded your executable file.

- b** In the Download Details window, verify the MD5 Signature.

## Upgrading to ArcSight Express v5.0 SP1 Patch 2



**Caution**

If you are running the upgrade remotely, use a simple `ssh` connection to the appliance.

*Do not run* the upgrade remotely under these circumstances:

- Do not run the ArcSight Express upgrade using the console in XWindows because the upgrade will fail.
- Do not use an `ssh -X` session to upgrade because this causes errors.

The ArcSight Express upgrade bundle for the ArcSight Express All-in-One appliance includes upgrades for ArcSight Express and Forwarding Connector. Follow the instructions in this section if you are upgrading from either

- ArcSight Express 4.5 SP2,
- ArcSight Express 5.0 Patch 1,
- ArcSight Express 5.0 SP1 P1, or
- ArcSight Express 5.0 SP1 P2 using the ArcSight Express updater that is not intended for ArcSight Express All-in-One

The ArcSight Express component upgrade automatically detects your current version and starts upgrading from the current to the next level. Upgrading each level takes around 20 minutes or more.



**Caution**

Verify that you have enough space (approximately 2 GB) available before you begin to install the upgrade. You should upgrade through all the required levels.

- 1** Log in to the appliance as **root**.
- 2** For safekeeping purposes, copy the following file to a secure location before installing the upgrade:

```
/opt/arcsight/db.preUpgradeBackup/arcsight.dmp
```



**Note**

Any previous upgrade would have created an `arcsight.dmp` file (containing your base ArcSight ESM installation) in the `/opt/arcsight/db.preUpgradeBackup` directory. The `arcsight.dmp` file is overwritten with all subsequent upgrades.

- 3** This step applies to those who have previously upgraded the ArcSight Express component *prior* to this official release of the ArcSight Express All-in-One upgrade. If you have never upgraded ArcSight Express, your current version is v4.5 SP2. Skip this step.

Manually stop the Forwarding Connector and Logger onboard connector with the following commands:

```
service arc_esm_connector stop
```

```
service arc_logger_connector stop
```

- 4** Go to the directory where you downloaded the upgrade `tar` file:

**cd /tmp**

- 5 Enter the following commands to extract the `tar` file and go to a subdirectory resulting from the extraction.

**tar -xvf aio\_aeupdate\_v2.d.tar**

**cd aio\_aeupdate\_v2.d**

- 6 Enter the following command to begin upgrading the ArcSight Express component:

**./run.aio-ae.upgrade.sh**

Follow the prompts. Remember to go through all the required upgrade versions.

The upgrade is done in silent mode and transfers configurations, upgrades the schema, upgrades the content, and generates the upgrade report for the ArcSight Manager upgrade.

- ◆ Before the actual upgrade, the existing software components will be backed up into the following location:

- `/opt/arcsight/db.preUpgradeBackup`
- `/opt/arcsight/manager.preUpgradeBackup`
- `/opt/arcsight/web.preUpgradeBackup`



For multiple upgrades such as this one, the `preUpgradeBackup` files are overwritten at each incremental upgrade.

- ◆ The upgrade bundle extracts into subdirectories within the `/opt/updates` directory and automatically upgrade the existing RPMs.
  - ◆ The following log files for the upgrade are placed in the `/opt/updates` directory:
    - `*.res` - shows the result of the operation, such as success, error, or reboot
    - `*.log` - records the details of the upgrade process
 where `*` stands for the name of the self-extracting perl file.
  - ◆ Before the components are upgraded, a check is performed on the database of your previous installation to make sure that it is ready for the upgrade. The logs for this check are placed in the `/opt/arcsight/db/logs/dbcheck` directory.
  - ◆ The system tables are exported as `arcsight.dmp` and placed in the `/opt/arcsight/db.preUpgradeBackup` directory.
  - ◆ The logs for `dbcheck` can be found in `/opt/arcsight/db/logs/dbcheck` directory. The `ResourceCountV4.0.htm` file contains the names of all resources. However, the names of new resources do not appear in the file.
  - ◆ Make sure to copy any Case customizations from the `*.preUpgradeBackup` folders that you may have made to ArcSight Manager and ArcSight Web's `<ARCSIGHT_HOME>/i18n/common/label_strings.properties` and `<ARCSIGHT_HOME>/i18n/common/resource_strings.properties` files from the backup of your previous installation. When you install the patch, configuration files are not merged from your previous installation.
- 7 Confirm a successful installation using these commands:
    - a For ArcSight Express components:

```
rpm -qa | grep express | sort
```

You should see the following packages for the components:

```
arcsight-express-db-5.0.1-M6642  
arcsight-express-manager-5.0.1-M6642  
arcsight-express-web-5.0.1-M6642
```

**b** For Forwarding Connector:

```
rpm -q arcsight-connector-esm
```

You should see the following package:

```
arcsight-connector-esm-5.0.2.5672.0-2
```

**8** Because the downloaded files are large, remove them with the following commands. The instructions assume you have placed them in the `/tmp` directory:

```
cd /tmp
```

```
rm aio_aeupdate_v2.d.tar
```

```
rm -r aio_aeupdate_v2.d.b
```

The appliance is now updated to ArcSight Express 5.0 SP1 Patch 2. For information on ESM-related issues addressed in this release, refer to the *ArcSight ESM v5.0 SP1 Patch 2 Release Notes*.

## What to Do Next

If your ArcSight Logger version is *not* 5.1 GA, proceed to [Chapter 3, Upgrading ArcSight Logger™](#), on page 13.

If your ArcSight Logger version is 5.1 GA (model V7400), proceed to [Chapter 4, Upgrading ArcSight Console™](#), on page 17.

## Chapter 3

# Upgrading ArcSight Logger™

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This chapter contains the following topics:

[“ArcSight Logger Upgrade Path” on page 13](#)  
[“Prerequisites” on page 13](#)  
[“Downloading the Required Files” on page 14](#)  
[“Applying License Updates” on page 14](#)  
[“Upgrading to ArcSight Logger 5.1 GA” on page 14](#)

## ArcSight Logger Upgrade Path

The goal of this ArcSight Logger™ upgrade is to take your Logger version from 4.5 through v5.0 Patch 2 and then to v5.1 GA using a single upgrade process.

If you have the ArcSight Express All-in-One appliance model V7400, you are already at the correct Logger version; therefore, no further Logger upgrade is required.

## Prerequisites



Before proceeding with the Logger upgrade, make sure your ArcSight Express component is at v5.0 SP1 Patch 2. See [Chapter 2, Upgrading ArcSight Express™, on page 9](#) for the instructions.

To prepare for the Logger upgrade, refer to the following steps:

### 1 Back up your Logger configuration.

- ◆ Make sure you back up your Logger configuration before and after upgrading to this release. For instructions on backing up your Logger configuration, refer to the topic, *Configuration Backup and Restore*, in the *Logger Administrator's Guide*.
- ◆ Make a note of custom Report Configuration settings (select **Reports > Reports Administration**) you have configured on your Logger because after the upgrade, those settings are set to the default values. To reinstate the customized value, you need to re-enter them after the upgrade.

### 2 Obtain your new ArcSight Express All-in-One appliance license.

Obtain your new ArcSight Express All-in-One license file from ArcSight Customer Support. Place the license file in a temporary location on the appliance. Note that this license is good for the ArcSight Manager and ArcSight Logger components.

## Downloading the Required Files

One upgrade bundle is provided for ArcSight Logger. Download the following files from the [ArcSight Download Center](#) and store them in `/tmp` on the appliance:

```
aio_logger_update_v2.c.tar
aio_logger_update_v2.c.tar.md5
```

## Applying License Updates

This section instructs you how to remove old license files before you apply the updated license file.



Before removing your old license file, make sure to make a backup.

- 1 Copy the new license file (`license.zip`) from its temporary location into `/opt/arcsight/manager`.
- 2 As **arcsight**, run the following commands:

```
cd /opt/arcsight/manager/bin
./arcsight deploylicense
```

This launches the License Deployer Wizard.
- 3 Follow the steps in the wizard to upload the new license file.
- 4 Postpone rebooting the appliance and proceed instead to [Upgrading to ArcSight Logger 5.1 GA](#).

## Upgrading to ArcSight Logger 5.1 GA

Make sure you have applied the license (described in [Applying License Updates](#)).

- 1 As **root**, enter the following commands to extract the downloaded tar file and go to a subdirectory resulting from the extraction.

```
tar -xvf aio_logger_update_v2.c.tar
cd aio_logger_update_v2.c
```
- 2 Run the upgrade script:

```
./run.aio-logger.upgrade.sh
```
- 3 Follow the prompts to complete the upgrade process.



**Ignore the prompt to reboot** after Logger is upgraded from 4.5 to 5.0, which is only halfway through the process. Postpone rebooting and confirm by typing **Y** when prompted to continue upgrading to 5.1. If you mistakenly typed **N** and rebooted, run the Logger upgrade again.

- 4 Confirm a successful installation using these commands:

- a** For Logger:

```
rpm -qa | grep logger
```

You should see the following packages for the components:

```
arcsight-logger-storeng-5.1-L5887
arcsight-logger-system-content-5.1-L5887
arcsight-logger-5.1-L5887
arcsight-logger-cli-3.1-20110516_1118
arcsight-logger-product-5.1-L5887
arcsight-logger-doc-5.1-L5887
```

- b** For the Logger onboard connector:

```
rpm -q arcsight-connector
```

You should see the following package:

```
arcsight-connector-5.1.3.5875.0-1
```

- 5** Reboot *at the end* of a successful upgrade.

After the reboot, services are automatically started. For a list of commands to manually start and stop services, refer to the *Configuration Guide* for ArcSight Express All-in-One, *Troubleshooting* chapter.



If the Manager service does not start after this initial reboot, reboot again; or start the Manager service manually.

- 6** Because the downloaded files are large, remove them with the following commands. The instructions assume you have placed them in the `/tmp` directory:

```
cd /tmp
rm aio_logger_update_v2.c.tar
rm -r aio_logger_update_v2.c
```

## What to Do Next

Proceed to [Chapter 4, Upgrading ArcSight Console™](#), on page 17.





## Chapter 4

# Upgrading ArcSight Console™

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This chapter provides information on how to upgrade ArcSight Console™ to v5.0 SP1 Patch 2. This chapter contains the following topics:

[Roadmap](#)

[Installing the ArcSight Console v5.0 SP1 Patch 1](#)

[Installing Patch 2 on ArcSight Console v5.0 SP1 Patch 1](#)

## Roadmap

The following table directs you to the upgrade procedures that apply to your appliance model.

Appliance Model	Upgrade Procedures
V7400	Proceed to <a href="#">“Installing Patch 2 on ArcSight Console v5.0 SP1 Patch 1” on page 18</a> .
V7200	<ol style="list-style-type: none"><li>1 Proceed to <a href="#">“Installing the ArcSight Console v5.0 SP1 Patch 1” on page 17</a>.</li><li>2 Continue to <a href="#">“Installing Patch 2 on ArcSight Console v5.0 SP1 Patch 1” on page 18</a>.</li></ol>

## Installing the ArcSight Console v5.0 SP1 Patch 1

This section is for customers with ArcSight Express All-in-One model V7200 who must install Console v5.0 SP1 Patch 1, the baseline requirement before the Console can be upgraded to v5.0 SP1 Patch 2.

Download the executable file specific to your platform from the [ArcSight Download Center](#):

- [ArcSight-5.0.1.6600.1-Console-Linux.bin](#)
- [ArcSight-5.0.1.6600.1-Console-Win.exe](#)
- [ArcSight-5.0.1.6600.1-Console-MacOSX.bin](#)

Refer to the *Configuration Guide for ArcSight Express All-in-One Version 2.0*, and follow the instructions in the *Installing ArcSight Console* chapter. After following the instructions in the

configuration guide, make sure to return to this chapter to continue with Patch 2 installation.



Do not install v5.0 SP1 Patch 1 Console in the same location as your existing Console. This prevents the installation program from overwriting your existing Console configuration and enables you to migrate settings from it.

## Installing Patch 2 on ArcSight Console v5.0 SP1 Patch 1

This section is for customers with ArcSight Express All-in-One model V7200 or V7400 who are currently on Console v5.0 SP1 Patch 1 and they need to upgrade their Console to v5.0 SP1 Patch 2.

### Before Installing the Patch

Take note of the following prerequisites:

- Before you install the patch, verify that the Console's [ARCSIGHT\\_HOME](#) and any of its subdirectories are not being accessed by any open shells on your system.
- Make sure your ArcSight Express All-in-One appliance is upgraded to ArcSight Express v5.0 SP1 Patch 2. See ["Upgrading to ArcSight Express v5.0 SP1 Patch 2" on page 10](#).

If for any reason you need to re-install the Console patch, run the patch uninstaller (instructions are in [Uninstalling the Console Patch](#)) before installing the patch again.

### Installing the Console Patch on Linux or Windows

- 1 Exit the Console on the system you plan to update.
- 2 Back up the Console directory (for example, `/home/arcsight/console/current`) by making a copy. Place the copy in a readily accessible location. This is a precautionary measure so you can restore the original state, if necessary.



Do not simply rename files and leave them in the same directory. Java reads all the files present, regardless of renaming, and can pick up old code inadvertently, causing undesirable results.

- 3 Download the executable file specific to your platform from the [ArcSight Download Center](#):

- ◆ [Patch-5.0.1.6642.2-Console-Win.exe](#)
- ◆ [Patch-5.0.1.6642.2-Console-Linux.bin](#)

- 4 Run one of the following executables specific to your platform:

- ◆ **On Windows:**

Double-click [Patch-5.0.1.6642.2-Console-Win.exe](#)

- ◆ **On Linux:**

Verify that you are logged in as the ArcSight user, and then run the following command:

```
./Patch-5.0.1.6642.2-Console-Linux.bin
```

To install in Console mode, run the following command from the shell prompt and then follow the instructions in the window:

```
./Patch-5.0.1.6642.2-Console-Linux.bin -i console
```

The installer launches the Introduction window.

- 5 Read the instructions provided and click **Next**.
- 6 Enter the location of your existing [ARCSIGHT\\_HOME](#) for your Console installation in the text box or navigate to the location by clicking **Choose...**  
  
If you want to restore the installer-provided default location, click **Restore Default Folder**.
- 7 Click **Next**.
- 8 Choose a Link Location (on Linux) or Shortcut location (on Windows) by clicking the appropriate button and click **Next**.
- 9 Read the pre-installation summary to verify that all the locations listed are correct and that you have enough disk space to install this patch.
- 10 Click **Install**.
- 11 Click **Done** on the Install Complete screen.

## Installing the Console Patch on a Mac

The Console patch installer download and procedure to run is slightly different on the Mac than on the other supported platforms.

- 1 Exit the Console on the system you plan to update.
- 2 Back up the Console directory (for example, [/home/arcsight/console/current](#)) by making a copy. Place the copy in a readily accessible location. This is just a precautionary measure so you can restore the original state, if necessary.



Do not simply rename files and leave them in the same directory. Java reads all the files present, regardless of renaming, and can pick up old code inadvertently, causing undesirable results.

- 3 Delete the existing Console directory after you have made a copy elsewhere. Essentially, this uninstalls the Console.
- 4 Download the file [Patch-5.0.1.6642.2-Console-MacOSX.zip](#) into the directory in which the Console is installed (for example, [/home/arcsight/console/current](#)).



The patch installer file (that shows as a **ZIP** file on the download site) downloads as [Patch-5.0.1.6642.2-Console-MacOSX.app](#) on the Mac. A single or double-click on this **APP** file launches the patch installer, depending on how you have set these options. There is no need to extract or unzip the file; it downloads as an **APP** file.

- 5 Launch the patch installer by double-clicking the [ArcSightConsolePatch](#) file.

- 6 Follow the steps on the patch install wizard and provide the information as prompted:
  - ◆ Choose the location where you want to install the patch. Browse to the same the location of your existing `ARCSIGHT_HOME` for your Console patch installation.
  - ◆ Choose an alias location for the Console application (or opt to not use aliases). This is the same as a link location on UNIX systems or shortcut location on Windows systems.
- 7 Click **Next**.
- 8 Verify your settings and click **Install**.

## Uninstalling the Console Patch

If needed, follow these instructions to uninstall this Console patch.



**Note**

Before you begin to uninstall, verify that the Console's `ARCSIGHT_HOME` and any of its subdirectories are not being accessed by any open shells on your system.

- 1 Exit the ESM Console if it is running.
- 2 Run the uninstaller program:

### On Windows:

- ◆ Double-click the icon you created for the uninstaller when installing the Console. For example, if you created an uninstaller icon on your desktop, double-click that icon.
- ◆ If you created a link in the Start menu, click:  
**Start > ArcSight Console SP1Patch2 > Uninstall ArcSight Console 5.0 SP1Patch2**
- ◆ Or, run the following from the Console's `ARCSIGHT_HOME\current\UninstallerDataSP1Patch2` directory:  
`Uninstall_ArcSight_Console_Patch.exe`

### On Linux:

- ◆ From the directory where you created the links when installing the Console (your home directory or some other location), run:  
`./Uninstall_ArcSight_Console_5.0_SP1Patch2`
- ◆ Or, to uninstall using Console mode, run:  
`./Uninstall_ArcSight_Console_5.0_SP1Patch2 -i console`
- ◆ If you did not create a link, execute the command from the Console's `ARCSIGHT_HOME/current/UninstallerDataSP1Patch2` directory:  
`./Uninstall_ArcSight_Console_Patch`

### On the Mac:

Delete the existing Console directory after you have made a copy elsewhere. Essentially, this uninstalls the Console.