**Title :**  Notifications Disabled Due to a Flood of Notification Emails

**Document ID :**  KM1270032

**Product -**  **Version:**  arcsight enterprise security manager

**We received this email and Notification stopped working.**

***You have received 100 notifications within 24 hours. This destination will temporarily be disabled to prevent flooding.***

***Please visit the myArcSight notification page to view/acknowledge your notifications (if they need acknowledging)***

**How do we resolve this?**

**Solution:**

If over 100 notifications emails are sent to a destination in a 24 hour period, the destination is temporarily disabled by the Manager to prevent flooding, and the following e-mail will be sent to the destination:

*You have received 100 notifications within 24 hours. This destination will temporarily be disabled to prevent flooding.  
Please visit the myArcSight notification page to view/acknowledge your notifications*

If this occurs in your environment, investigate why the Manager is sending so many notifications.  It is possible that a rule or a data monitor is mis-configured and is generating too many hits.  If you need assistance in finding out the cause of the problem, please open a Support incident.

To enable notification on the disabled destination, perform the following steps:

1. In the Console,  click **View > Notification Acknowledgement**

2. Click on **Pending**

3. Select all the notifications and click **Acknowledge.**

4. If you don't have acknowledgements set up, you can restart the Manager to re-enable notification.

5. If you want to set the notification threshold to a different value other than the default 100 notifications per day before the notification destination gets disabled, do the following:

a. Stop the Manager.

b. In the **<**[**ARCSIGHT\_HOME**](https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM1271661)**>/config/server.properties** file, enter the following two lines and change the value to the threshold you are comfortable with:

*notification.aggregation.max\_notifications=100  
notification.aggregation.time\_window=1d*

c. Save the server.properties file and restart the Manager.

For more information on enabling and configuring notifications, refer to [KM1262161](https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM1262161).