

Connected ImportUsers Tool

Software Version 10.1.2

Release Notes



Document Release Date: August 2023
Software Release Date: July 2022

Legal notices

Copyright notice

© Copyright 2023 Micro Focus or one of its affiliates.

The only warranties for products and services of Micro Focus and its affiliates and licensors (“Micro Focus”) are as may be set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Micro Focus shall not be liable for technical or editorial errors or omissions contained herein. The information contained herein is subject to change without notice.

Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/documentation/connected/>.

Support

Visit the [MySupport portal](#) to access contact information and details about the products, services, and support that Micro Focus offers.

This portal also provides customer self-solve capabilities. It gives you a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the MySupport portal to:

- Search for knowledge documents of interest
- View software vulnerability alerts
- Enter into discussions with other software customers
- Manage software licenses and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

Contents

Release Notes	4
Enhancements	4
Open issues	5
Installation	6

Release Notes

Connected ImportUsers Tool 10.1.2

This document is an overview of the changes made to Micro Focus Connected ImportUsers Tool 10.1.2. It contains important information about the following items, which other documentation does not include:

- [Enhancements](#)
- [Open issues](#)
- [Installation](#)

IMPORTANT: Download the latest version of Import Users Tool and Export Data Tool to work with Connected 10.1.2 or later versions of the backend. Prior versions of the tools are not compatible with 10.1.2 or later.

For information about the installation requirements and compatibility of this release with other products, see the associated *Micro Focus Connected ImportUsers Tool Support Matrix*. The support matrix may be updated between releases, so it is available only from the [Connected documentation site](#).

Enhancements

This section describes the enhancements in this release. For more information about a specific one, see the ImportUsers Tool Help Center or contact Micro Focus Support.

Enhanced input validation. Enhanced input validation for user's first name, last name, middle name, and Group name.

Open issues

This section describes the open issues in this release. For more information about a specific one, contact Micro Focus Support.

Issue: To delete users, the ImportUsers tool requires you to include the `GroupName` field in the CSV file even though it ignores any values in that field. (TT-31022)

Workaround: Include the `GroupName` field in the CSV file's header row but leave its value empty in each row of data.

Issue: The ImportUsers tool encounters an error if you run it more than once with the same CSV file. (TT-33043)

Workaround: Ensure that every CSV file you use with the tool has a unique name. For example, append a timestamp to the name of each file.

Installation

You can download the ImportUsers tool from the Downloads page of the Connected web application. For detailed information about the tool, see the ImportUsers Tool Help Center, available from the [Connected documentation site](#).

To access the Connected web application, use the URL to the server that hosts your Connected environment:

- <https://cmx-us.connected.com>
- <https://cmx-uk.connected.com>
- <https://cmx-eu.connected.com>
- <https://cmx-sg.connected.com>
- <https://cmx-ca.connected.com>

If you aren't sure which URL to use, contact your partner or the software fulfillment group that created your corporate Connected account.