

# Connected ImportUsers Tool

Software Version 23.3

## Release Notes

**opentext™**

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## Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/support-and-services/documentation/>.

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- View information about all services that Support offers
- Submit and track service requests
- Contact customer support
- Search for knowledge documents of interest
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in.

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# Release Notes

## Connected ImportUsers Tool 23.3

This document is an overview of the changes made to OpenText Connected ImportUsers Tool 23.3. It contains important information about the following items, which other documentation does not include:

- [Enhancements](#)
- [Resolved issues](#)
- [Open issues](#)
- [Installation](#)

For information about the installation requirements and compatibility of this release with other products, see the associated *OpenText Connected ImportUsers Tool Support Matrix*. The support matrix may be updated between releases, so it is available only from the [Connected documentation site](#).

### **IMPORTANT: Change in the format of Product version**

- The format of Connected SaaS Service version was originally MX 4.x and then changed to 10.x in 2021. Now, with the acquisition of Micro Focus by OpenText, we are updating the version to adhere to the OpenText standards which is typically of the Year.Quarter format. Consequently, this release is being versioned as 23.3 and it will appropriately change to reflect the year and quarter of every release as and when new releases are made available.
- This note is just to make you aware of this change. There is no other change in terms of service architecture or offering, which has warranted this change, but only the above.

## Enhancements

This section describes the enhancement(s) in this release. For more information about a specific one, see the ImportUsers Tool Help Center or contact OpenText Support.

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**Enhanced with new CLI options.** ImportUsers tool is enhanced with **searchkey**, **connectiontimeout**, and **readtimeout** options. The **searchkey** option allows you to search for user with email address or federated unique ID. The **connectiontimeout** and **readtimeout** are the maximum wait period for connection establishment and read operation, respectively.

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**Enhanced input validation.** Enhanced input validation for user's first name, last name, middle name, and Group name.

## Resolved issues

This release resolves the following issue(s). For more information, contact, OpenText Support.

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**Issue:** Resolved an issue where, importing the same .csv file more than once fails and gives an error - **No match found.** (269108)

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**Issue:** Resolved an issue where, deleting users in ImportUsers Tool did not work. (268281)

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## Open issues

This section describes the open issues in this release. For more information about a specific one, contact OpenText Support.

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**Issue:** To delete users, the ImportUsers tool requires you to include the GroupName field in the CSV file even though it ignores any values in that field. (TT-31022)

**Workaround:** Include the GroupName field in the CSV file's header row but leave its value empty in each row of data.

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**Issue:** The ImportUsers tool encounters an error if you run it more than once with the same CSV file. (TT-33043)

**Workaround:** Ensure that every CSV file you use with the tool has a unique name. For example, append a timestamp to the name of each file.

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# Installation

You can download the ImportUsers tool from the Downloads page of the Connected web application. For detailed information about the tool, see the ImportUsers Tool Help Center, available from the [Connected documentation site](#).

To access the Connected web application, use the URL to the server that hosts your Connected environment:

- <https://cmx-us.connected.com>
- <https://cmx-uk.connected.com>
- <https://cmx-eu.connected.com>
- <https://cmx-sg.connected.com>
- <https://cmx-ca.connected.com>

If you aren't sure which URL to use, contact your partner or the software fulfillment group that created your corporate Connected account.