

# Connected ExportData Tool

Software Version 23.4

## Support Matrix

**opentext™**

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The title page of this document contains the following identifying information:

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- Document Release Date, which changes each time the document is updated.
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# Requirements

This section provides information about the requirements to successfully install and run OpenText Connected ExportData tool 23.4. For questions about any of these requirements, contact OpenText Support.

The ExportData tool has the following requirements and prerequisites:

- **Software requirements**

- **Operating system.** Any macOS or 64-bit Windows operating system
- **Third-party software.** The following software:
  - Java
    - For the GUI:
      - 64-bit Java SE Development Kit 8 (JDK 8)
      - Java SE Runtime Environment 8 (bundled with JDK 8)
    - For the CLI:
      - Java SE Runtime Environment 8
  - Java Cryptography Extension (JCE) Unlimited Strength Jurisdiction Policies enabled  
These policies are enabled by default.
  - For ARM-based macOS device, JDK 8 for arm64 is required.

- **System requirements**

- **Credentials.** Connected credentials of a user with the Bulk Exporter role
- **Encryption key management.** Connected must escrow your company's encryption keys  
If your company manages its own encryption keys using Connected Key Management Server (CMX-KMS) software, you must install the Connected client device certificate after installing the ExportData tool. This certificate enables the tool to establish a secure connection with the Connected server.
- **Disk space.** Sufficient storage on the target location to hold the exported data

- **Prerequisites (ExportData GUI only)**

- **Set the JAVA\_HOME environment variable.**

Set the JAVA\_HOME environment variable to the Java SE 8 location on your computer:

- Windows: C:\Program Files\Java\<JDK-VERSION>
- macOS: /Library/Java/JavaVirtualMachines/<JDK-VERSION>/Contents/Home

Where <JDK-VERSION> is the Java SE 8 version you are using.

- **Enable Java Native Interface (JNI) for Java SE 8 (macOS only).**

Download and run the script that enables JNI for Java SE 8 on the computer:

1. Open the following script in a browser and save it as a file named `modify_java.py` in a temporary folder:

[https://gist.githubusercontent.com/pudquick/349f063c242239952a2e/raw/5e6ce4e975a1d269e61b7f29f410feff9e02636e/modify\\_java.py](https://gist.githubusercontent.com/pudquick/349f063c242239952a2e/raw/5e6ce4e975a1d269e61b7f29f410feff9e02636e/modify_java.py)

2. In Terminal, go to the folder that contains the script, and then enter the following command to run it:

```
sudo python modify_java.py
```

- **Create a symlink to Java SE 8 (macOS only).**

Enter the following commands in Terminal to create a symlink to Java SE 8:

```
sudo mkdir /Library/Application\ Support/ExportData/  
cd /Library/Application\ Support/ExportData/  
sudo ln -s /Library/Java/JavaVirtualMachines/<JDK-VERSION>/Contents/Home  
javaLocation
```

Where `<JDK-VERSION>` is the Java SE 8 version you are using.

# Compatibility

This section provides information about optional software and configurations that are compatible with Connected ExportData tool 23.4. For questions about any of the information in this section, contact OpenText Support.

## Languages

This release supports English only.

## Virtualization products

This release does not support any virtualization products.

## OpenText software compatibility and coexistence

This release is compatible with the following OpenText software:

- Connected Key Management Server 4.10.2

This release may be installed on the same device as the following OpenText products:

- Connected Backup 9.x
- Connected Backup 8.x

## Other software coexistence

No information about coexistence with other software is available for this release.

# Send documentation feedback

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